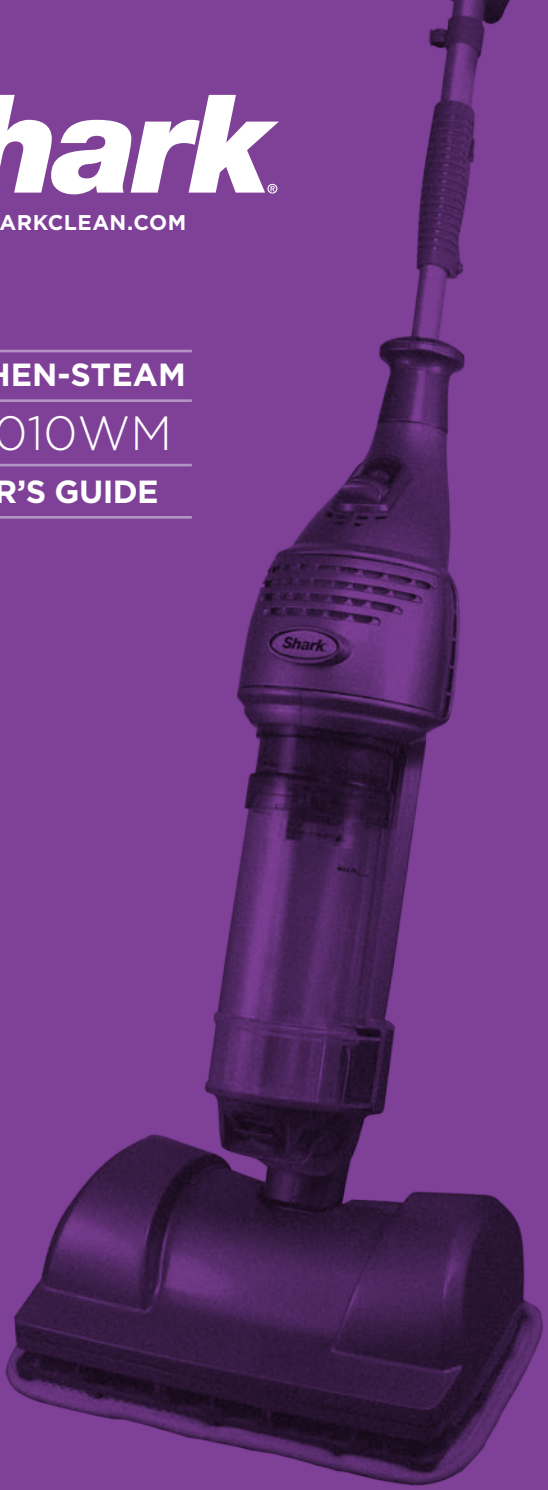
Shark®

WWW.SHARKCLEAN.COM

VAC-THEN-STEAM

MV2010WM

OWNER'S GUIDE



IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

For Household Use Only

WHEN USING YOUR SHARK® VAC-THEN-STEAM, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING YOUR VAC-THEN-STEAM.

DANGER OF SCALDING.
Please use caution when using the steam function. The steam emitted from the appliance is very hot.

1. Use the system only for its intended use.
2. **DO NOT** use outdoors. Use only on dry, indoor surfaces
3. **DO NOT** leave the appliance unattended when plugged in. Always unplug the power cord from the electrical outlet when not in use and before servicing.
4. **DO NOT** allow the appliance to be used by children. Close attention is necessary when used by or near children, pets or plants.
5. **DO NOT** operate the appliance with a damaged plug or cord, or if the unit has been dropped or damaged. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. Return the appliance to EURO-PRO Operating LLC (see warranty) for examination and repair. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used.
6. Use only as described in this manual.
7. Use only manufacturer's recommended accessories and replacement pads.
8. To protect against a risk of electric shock, **DO NOT** immerse the appliance into water or any other liquids.
9. **DO NOT** handle plug or appliance with wet hands or operate appliance without shoes.
10. **DO NOT** pull or carry by power cord, use power cord as handle, close a door on the power cord, or pull the power cord around sharp edges or corners. Keep power cord away from heated surfaces.
11. **DO NOT** unplug by pulling on power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.
12. **DO NOT** put any objects into openings. Do not use with any opening blocked; keep free of dust, lint hair and anything that may reduce airflow
13. **DO NOT** put hands or feet under the **Vac-Then-Steam**. Unit gets very hot.
14. Use **ONLY** on flat, horizontal surfaces. Do not use on walls, counters or windows.
15. **DO NOT** use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.
16. **DO NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance as this may damage the unit or make it unsafe for use. If you live in a hard water area, we recommend using distilled water in your **Vac-Then-Steam**.
17. When in use, NEVER turn the appliance over or on its side. **NEVER DIRECT STEAM TOWARDS PEOPLE, ANIMALS OR PLANTS.**
18. **NEVER LEAVE THE APPLIANCE IN ONE SPOT ON ANY SURFACE FOR ANY PERIOD OF TIME WHEN MICRO-FIBER POCKET IS ATTACHED.**
19. Carefully remove the micro-fiber pocket immediately after you have unplugged and allowed the appliance to cool.
20. When cleaning the appliance, unplug the power cord from the electrical outlet and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.
21. Extreme caution should be exercised when using this appliance to clean stairs.
22. Never use **Vac-Then-Steam** function without micro-fiber pocket attached.
23. Keep your work area well lit.
24. Store appliance indoors in a cool, dry place.
25. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the appliance.
26. If an extension cord is absolutely necessary, an extension cord rated a minimum of 15 ampere, 14 gage cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over.
27. **DO NOT** store unit with damp/wet micro-fiber cleaning pad attached.
28. **DO NOT** use the vacuum cleaner without dust cup and filter in place.
29. **DO NOT** vacuum up any liquids.
30. **DO NOT** pick up anything that is burning or smoking such as cigarettes, matches or hot ashes.
31. **DO NOT** use to pick up flammable or combustible liquids such as gasoline or use vacuum in areas where their fumes may be present.
32. **DO NOT** pick up toxic solutions such as chlorine bleach, ammonia or drain cleaner.
33. **DO NOT** use in an enclosed space where vapors are present from paint, paint thinner, mothproofing substances, flammable dust or other explosive or toxic materials.
34. **DO NOT** run the vacuum over large-sized objects.
35. **DO NOT** pick up hard or sharp objects such as glass, nails, screws or coins that could damage the vacuum cleaner.
36. **DO NOT** place appliance on unstable surfaces such as chairs or tables.
37. **DO NOT** allow the appliance to be used as a toy.
38. Close attention is necessary when used near children.

⚠ **WARNING:** Your appliance is designed to clean non-carpeted, sealed hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors, on surfaces that have been treated with wax or on some no wax floors. The sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions provided by the floor manufacturer.

Steam Technology

Thank you for purchasing the Shark® Vac-Then-Steam™, the complete bare floor cleaning system.

The unique steam technology, turns simple tap water into super-heated steam that becomes trapped inside the micro-fiber pads to allow for chemical free cleaning. Only this method creates and delivers 212°steam that is effective enough to clean and sanitize all your hard floor surfaces in one pass. Using the **Shark® Vac-Then-Steam** you can achieve a truly clean and healthy environment for you and your family.

TECHNICAL SPECIFICATIONS

Voltage: 120V., 60Hz.

Power: 1550 Watts

Water Capacity: 400 ml (15 oz.)

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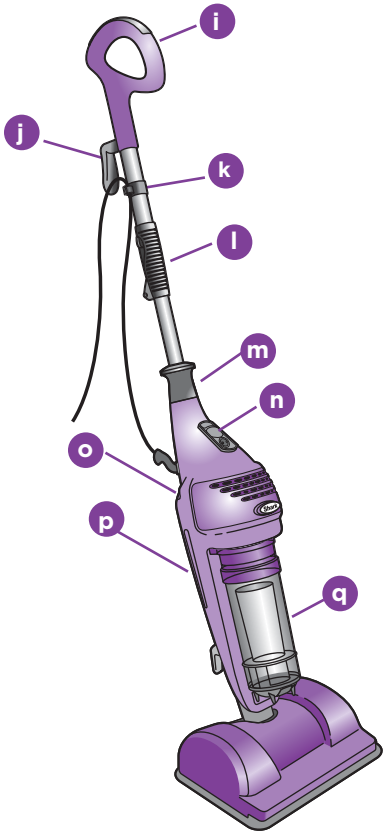
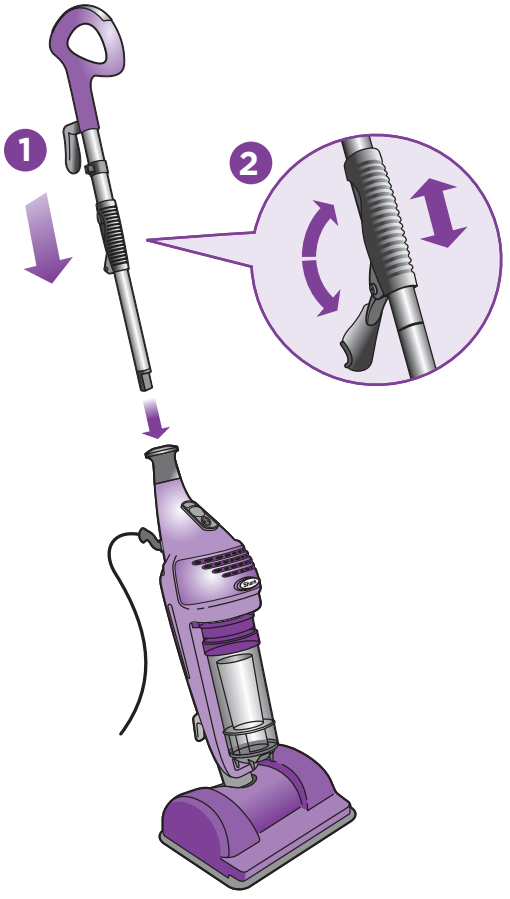
Getting Started: Assembly

When assembling your **Vac-Then-Steam** there may be a little water in or around the water tank. This is because we quality test all our Shark products before distributing them, so you get a quality **Shark® Vac-Then-Steam**.

- **a** Telescopic Handle
- **b** Cleaning Unit with Dust Cup
- **c** Micro-fiber Steam Pads
- **d** Steam Frame
- **e** Storage Tray
- **f** Filling Flask
- **g** Replacement Post-Motor Filter(1)
- **h** Replacement Dust Cup Filters(2)



- **i** Mop Handle
- **j** Quick Release Swivel Cord Wrap
- **k** Cord Clips
- **l** Telescopic Handle Latch
- **m** Carry Grip
- **n** Vacuum and Steam Mode Panel
- **o** Water Tank Cap
- **p** Water Tank Viewing Window
- **q** Dust Cup



ASSEMBLY

1 Slide the Telescopic Handle into the cleaning unit until it locks into place. Once in position, you never have to remove the wand.

2 For your comfort, you can adjust the height of the handle. To do so lift the latch on the tube 90 degrees to the open position. Holding the handle, extend the tube to the height that is right for you and then close latch to lock the position.

3 Wrap cord around cord holders and secure plug to cord.

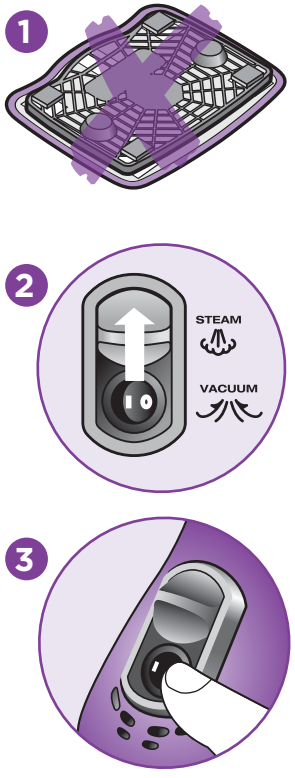
⚠ **NOTE**: The **Vac-Then-Steam**, is a complete bare-floor cleaning and sanitizing system. It comes "vacuum-ready" out of the box.

⚠ **QUICK TIP:** For easier pushing and pulling, extend the height of the handle by rasing the telescopic latch on the poll.

Getting Started: Vacuum and Steam Panel

Your complete bare-floor cleaning and sanitizing system with Shark® steam technology has two operating modes:

VACUUM MODE:



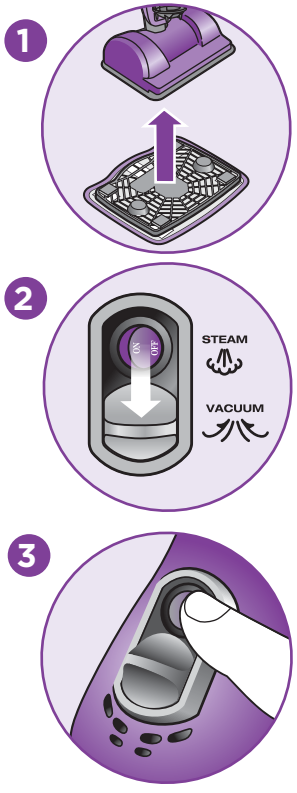
OPERATING IN VACUUM MODE:

1 Remove Steam pad and frame, if attached. See page 8 for instructions. Vacuum will not activate if steam frame is attached.

2 **SLIDE THE TOGGLE SWITCH UP** to expose the Vacuum Power button.

3 Press the **VACUUM POWER BUTTON** to the on position to activate the vacuum.

STEAM MODE:



OPERATING IN STEAM MODE:

1 Attach Steam Pad and Frame. Steam mode will not work if the pad and frame are NOT attached. See page 8 for assembly instructions.

2 Fill the that water tank.

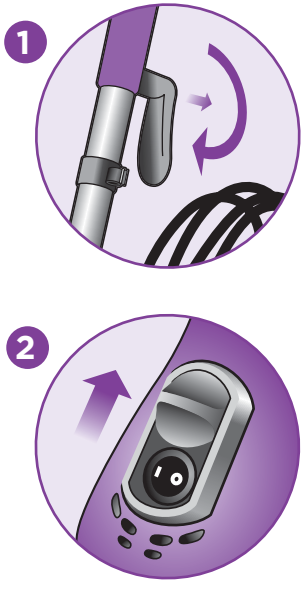
SLIDE THE TOGGLE SWITCH DOWN to expose the Steam Power button

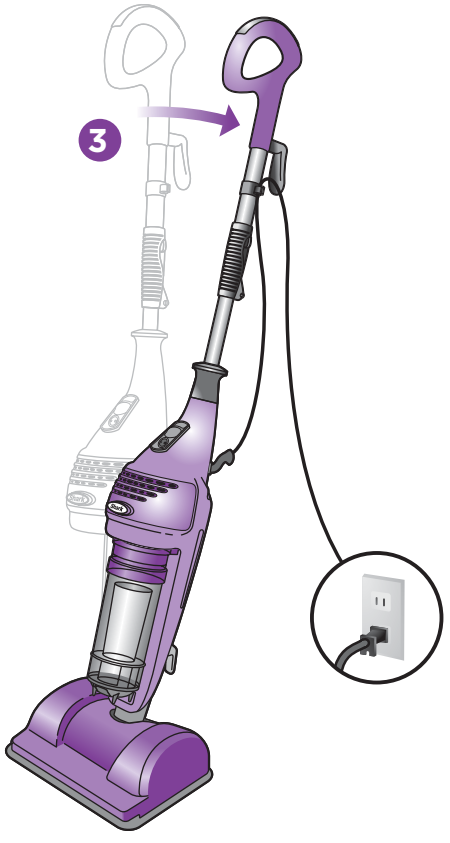
3 Press the **STEAM POWER BUTTON** to turn to the **ON** position. The button will be illuminated red when steam mode is activated.

4 Wait 30 seconds to heat water to the 212° sanitizing temperature, **TILT HANDLE BACK TO ACTIVATE STEAM PUMP**.

Getting Started: Vacuum Mode

After inserting the Telescopic Handle, your cleaning system is vacuum-ready. You can begin vacuuming your hard-surface floors by tilting the cleaning unit back and pressing the Vacuum Power button.





USING VACUUM MODE

1 Pull and twist the quick release cord holder to unwrap the power cord completely. Plug in the unit.

2 To vacuum, slide the toggle switch until the Vacuum Power button is exposed. Press the Vacuum Power Mode button to the **ON** position.

⚠ **IMPORTANT: You can not use the vacuum function if the frame and pad are attached to the base of the cleaning unit.**

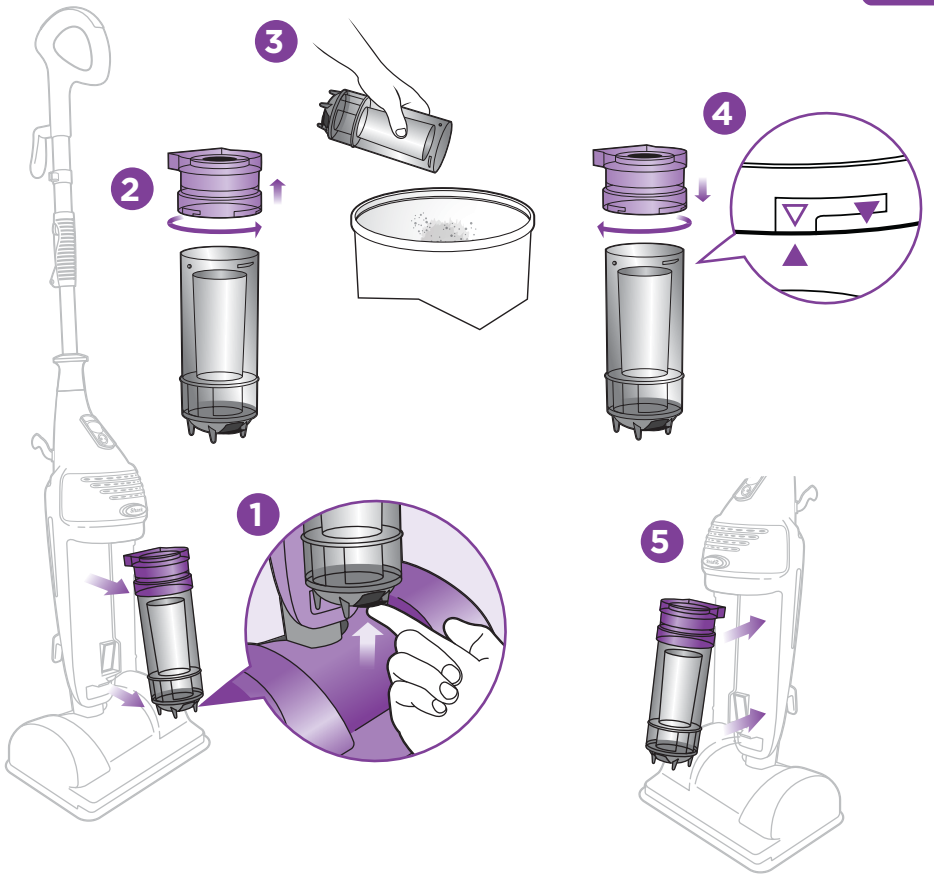
NOTE: Vacuum only sealed and non-carpeted bare floor surfaces. Refer to floor manufacturer guidelines and warnings.

3 Place your foot lightly on the top of the cleaning unit base. Tilt the cleaning unit back. Vacuum your floors

⚠ **IMPORTANT**: Vacuum all surfaces first and then steam-clean to protect the life and performance of your product. Avoid vacuuming after steam mopping.

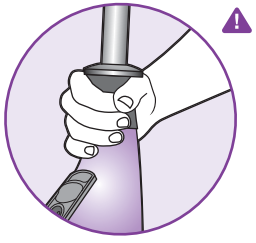
⚠ **NOTE:** If you vacuum and then steam-clean one room before moving on to the next, you will have to wait 10 minutes for the condensation to clear before vacuuming again.

Getting Started: Vacuum Mode



TURNING OFF THE VACUUM

1. Place your foot lightly on the top of the base. Tilt cleaning unit into the upright position.
2. Turn off the Vacuum Power button and unplug the unit.
3. Wrap cord around cord holders and secure plug. Store cleaning unit in an upright position.

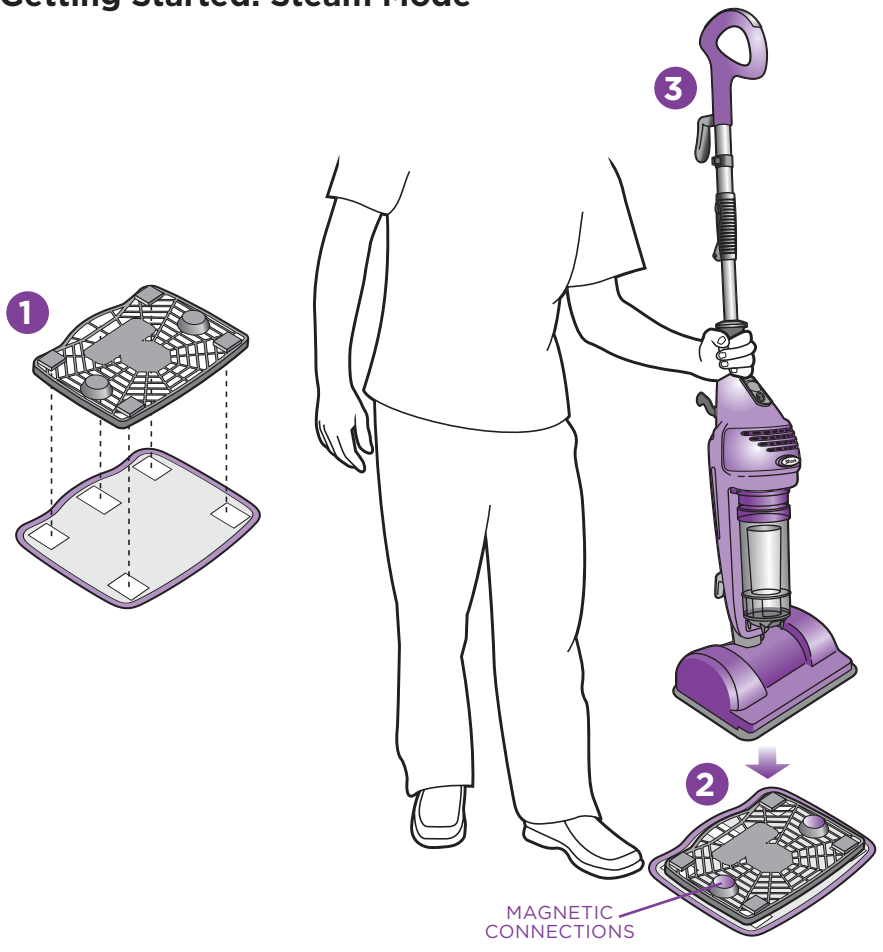


⚠ **IMPORTANT**: Always Carry the **Vac-Then-Steam** by the cleaning unit collar; rather than by the Handle.

EMPTYING THE DUST CUP

1. Release the dust cup latch at the bottom of the canister. Pull the dust cup assembly down and out.
2. Twist off dust cup cover counter-clockwise to open.
3. Tap canister gently over trash receptacle to empty.
4. To reattach the dust cup cover, align the indicators that are printed on the rear of the dust cup and cover. Turn the cover clockwise and make sure the full arrows are aligned before reinserting the dust cup into the vacuum.
5. Replace the dust cup into the vacuum by first pushing in the top part. Now swing the bottom part in and push until it clicks.

Getting Started: Steam Mode



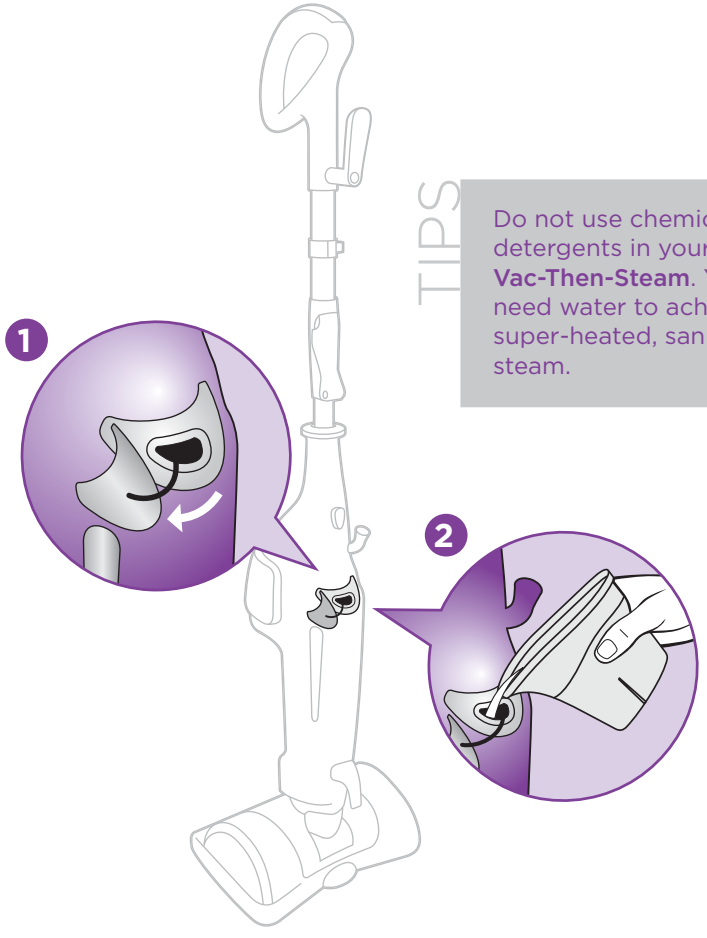
ASSEMBLY

1 Attach a Steam Pad onto the bottom of the Steam Frame, matching the hook and loop fasteners.

2 Place the Steam Frame/Pad assembly on the floor with the magnetic connections facing up.

3 Place the cleaning unit onto the Steam Frame. **THE UNIT MUST BE UPRIGHT.**

⚠ **IMPORTANT:** Steam Frame and pad must be attached to the cleaning unit in order to use the steam function.



TIPS

Do not use chemicals or detergents in your **Vac-Then-Steam**. You only need water to achieve super-heated, sanitizing steam.

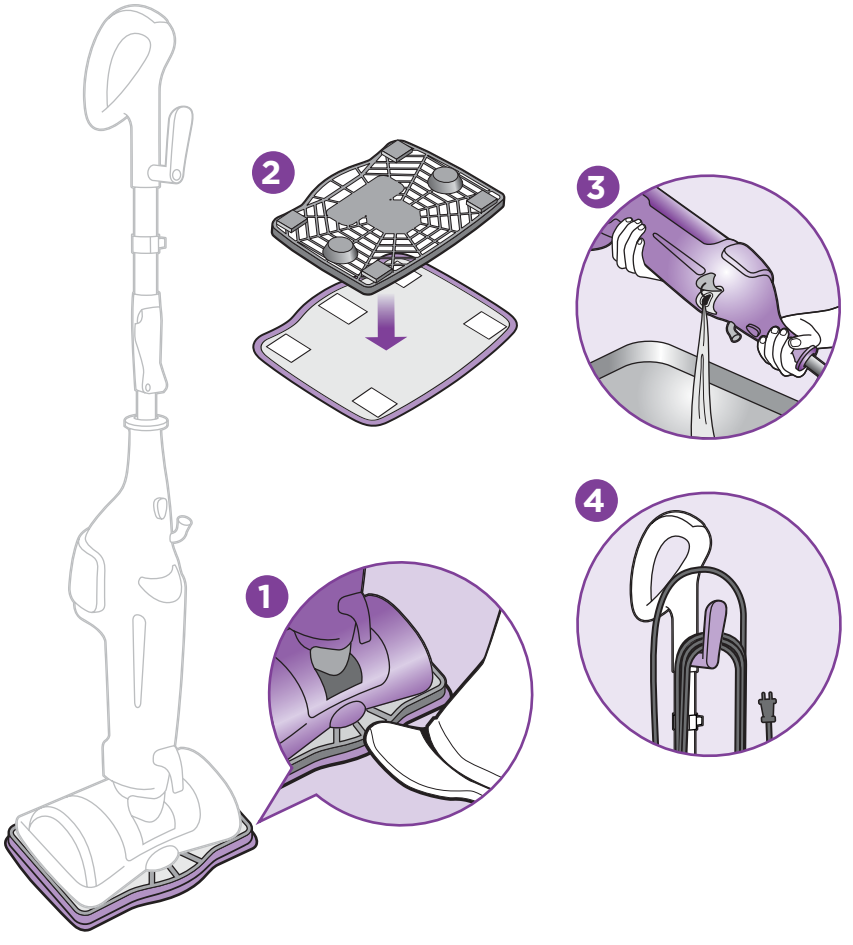
FILLING THE WATER TANK

1 Keep the cleaning unit in the upright position to add water. Remove tethered cap from water tank.

2 Add water to the maximum fill line using the included fill cup. Snap water tank cover back into place.

⚠ **NOTE**: If you live in a hard water area, we recommend using distilled water in your **Vac-Then-Steam**.

Getting Started: Steam Mode



STEAM CLEANING

1 Plug in the cleaning unit. Slide the toggle switch to expose the Steam Power button.

2 Press the Steam Power button to the **ON** position. The illuminated red light indicates that the "boiler" is on. Wait 30 seconds for the water to heat up and be steam ready.

3 Place your foot lightly on the top of the base. **TILT HANDLE BACK TO ACTIVATE STEAM PUMP**.

4. Push handle upright to stop steam

⚠ **NOTE**: Check water level and fill anytime throughout the cleaning process, to maintain optimal steam.

STORAGE

⚠ Turn the unit **OFF**. Press your foot on the Steam Frame.

2 When cool enough to handle, separate Steam Pad from Steam Frame.

3 Remove tethered water tank cap. Lift cleaning unit over sink and empty water. Replace water tank cap.

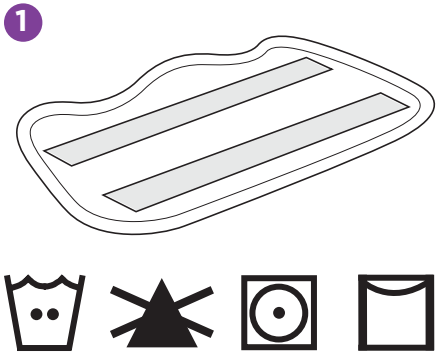
CAUTION: Use caution When handling the Steam Frame. Magnetic connections on the frame retain heat.

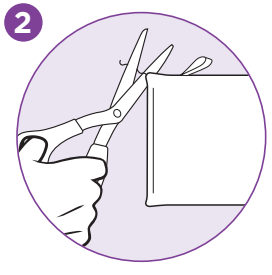
4 Wrap cord securely around cord management hooks.

5 Store your **Vac-Then-Steam** in the storage tray

⚠ **IMPORTANT:** Do not store cleaning system with water in the tank or an attached, damp pad.

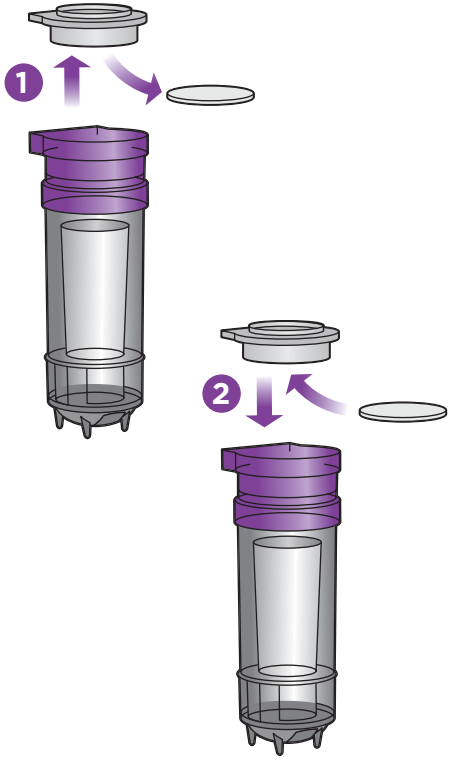
Maintaining Your Vac-Then-Steam





CARE OF YOUR MICRO-FIBER CLEANING PAD

1. Wash pads in warm water. Wash separately from other laundry. Only use liquid detergent. (no powder detergent) Do not use fabric softeners. Line dry or dry on a low dryer setting.
2. If there are loose threads on the pad carefully cut the thread with scissors. Do not pull on them or cut at the base.



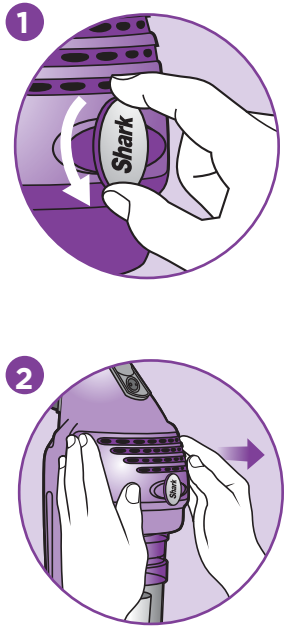
CARE OF YOUR FOAM FILTER

1. Turn off the vacuum. Pull out the dust cup. See page 7 for instructions.

   Pull the filter frame out from the top and remove the foam filter from inside.
2. Rinse the filter in lukewarm water and squeeze the water out. Let it air dry for 24 hours.

   When the foam filter is completely dry, reinsert it into the filter frame and put the frame back into the filter compartment.

⚠ **NOTE:** Replace the Foam Filter every 3 months to maintain the best performance of your vacuum.

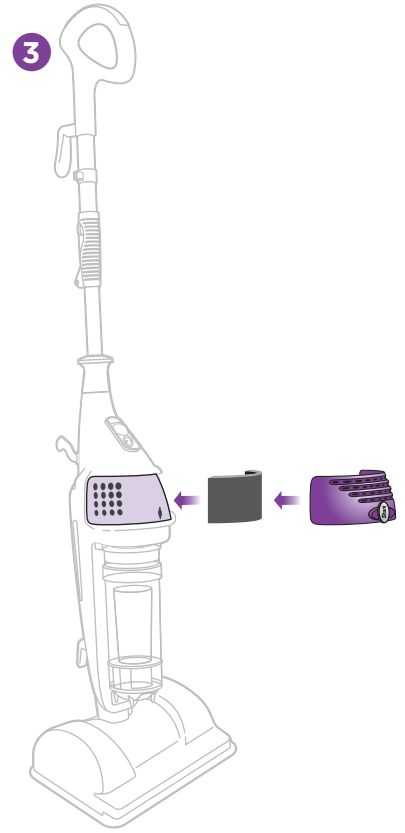


POST-MOTOR FILTER

1. Twist the logo knob on the post-motor cover counter-clockwise to release cover.
2. Use both hands to grip cover on both sides and pull away.

   Gently peel Filter from cover. Rinse filter and let air-dry 24 hours.
3. Replace filter inside the cover,so that it fits within the cover frame. Snap cover into place.

   Twist logo knob clockwise to secure cover.



⚠ **NOTE:** Replace the Post-Motor filter every year to maintain the best performance of your vacuum.

⚠ **DO NOT** use a hair dryer or any other forced hot air to dry the filter.

ORDERING REPLACEMENT PARTS

To order additional parts and accessories, visit us at **www.sharkclean.com** or call **1-800-798-7398**.

PROBLEM	POSSIBLE REASONS & SOLUTIONS
The **Vac-Then-Steam** will not turn on.	Your **Vac-Then-Steam** should be securely plugged into a 120V AC electrical outlet only. Check your fuse or breaker. Switch Steam or Vacuum Power button to the **ON** position. If your unit still doesn't work, call us at **1-800-798-7398**
The **Vac-Then-Steam** will not make steam.	Make sure the water tank is filled to the indicated fill line. Attach Steam Pad and Frame to base of the unit Switch Steam Power button to the **ON** position. **TILT MOP TO GENERATE STEAM.**
The **Vac-Then-Steam** leaves water on the floor.	Check to see if your micro-fiber cleaning pocket has absorbed too much moisture wet. If so we recommend you unplug the **Vac-Then-Steam** and replace the micro-fiber cleaning pad. Make sure the steam pocket is attached correctly. Wait 30 seconds after Switch Steam Power button **ON** to heat water to sanitizing 212° steam. If the unit is not allowed to heat properly, some water may be emitted.
The **Vac-Then-Steam** is hard to push.	Make sure the steam pad is attached correctly. Check to see if your pad is excessively dirty. Replace the pad is to dirty or wet. Try increasing the height of the pole for better leverage by rasing the telescopic latch.
The **Vac-Then-Steam** is not picking up dirt.	Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before re-inserting back into the unit. (See "Maintenance" sections for instructions.) Dust cup may be full. Empty the dust cup. Check nozzle at the cleaning base for blockages. Clear blockages if required.

ONE (1) YEAR LIMITED WARRANTY

EURO-PRO Operating LLC warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For Customer Service support, call 1 (800) 798-7398 or visit our website www.sharkcompany.com.

If the appliance is found to be defective in material or workmanship, **EURO-PRO Operating LLC** will repair or replace it free of charge. Proof of purchase date and $ 9.95 to cover the cost of return shipping and handling must be included. *

The liability of **EURO-PRO Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by **EURO-PRO Operating LLC**.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **EURO-PRO Operating LLC** if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. **In no event is EURO-PRO Operating LLC** liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

***Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.**

OWNERSHIP REGISTRATION CARD FOR CANADIAN CONSUMERS ONLY

Please complete and return within ten (10) days of purchase. The registration will enable us to contact you in the event a product defect is discovered. By returning this card you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

RETURN TO: **EURO-PRO Operating LLC**, 4400 Bois Franc, St. Laurent, Quebec H4S 1A7

PURCHASER: .....

ADDRESS: .....

DATE OF PURCHASE: ..... MODEL: **MV2010WM**.....

NAME AND ADDRESS OF STORE: .....

U.S.: EURO-PRO Operating LLC
Boston, MA 02465

Canada: EURO-PRO Operating LLC
4400 Bois Franc
Ville St. Laurent, Québec H4S 1A7

1-800-798-7398

www.sharkclean.com

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